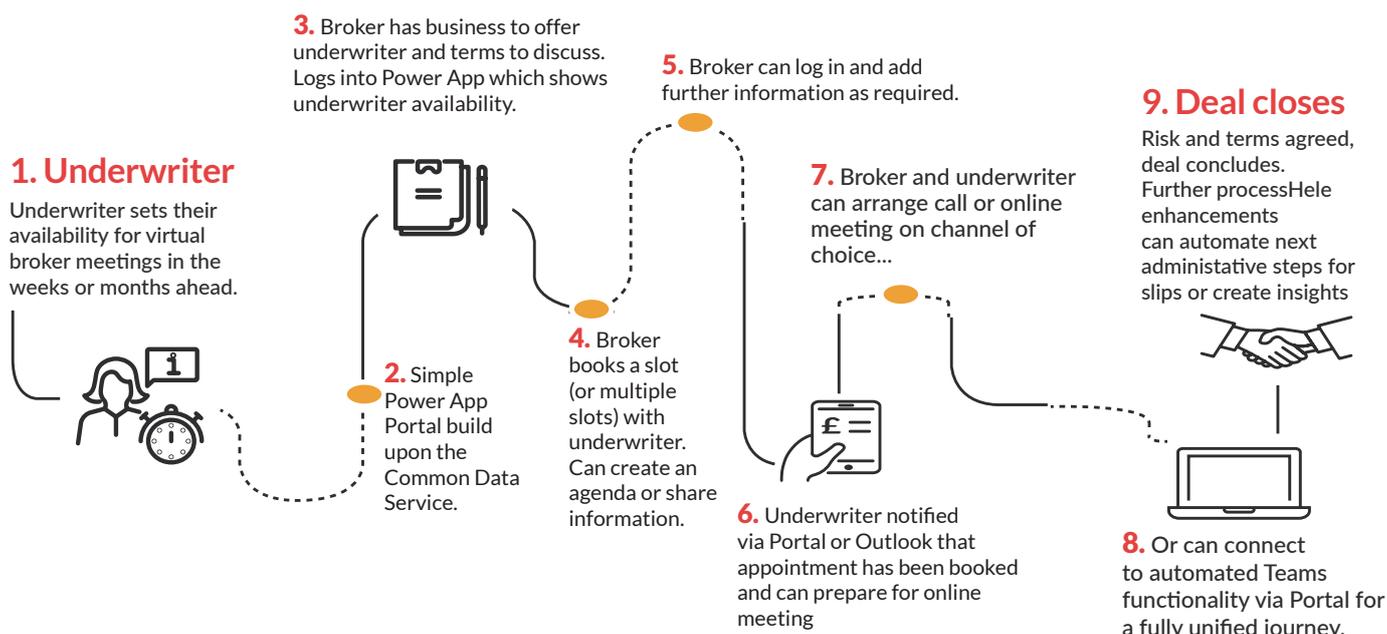


CONNECTING BROKERS & UNDERWRITERS DURING THE GLOBAL HEALTH CRISIS

A rapid implementation online hub, delivering business continuity in Insurance

Ensure vital communications and business as usual between insurance underwriters and brokers, whilst displaced from in-person meeting spaces and financial district box systems throughout the global health crisis.

Ensure business continuity in essential insurance services between brokers and underwriters with Power Apps Portals, Power Automate and Teams



Ensure Insurance business continuity

During the Covid-19 health crisis, it's vital that essential insurance services continue business as usual. The global pandemic and lockdown has closed meeting hubs and box systems like those at Lloyd's of London, where insurance brokers and underwriters meet to discuss risk and manage deals.

This displacement has led to inefficient communication across disparate channels and causing needless missed opportunity.

A virtual hub to schedule, meet, negotiate and close.

Microsoft and Redspire have mobilised quickly to help users manage time and unify communications whilst teams work remotely. Using Power Platform and other Microsoft capabilities, a secure, quick implementation tool has been created to:

- Direct all users to an established process
- Connect disparate brokers and underwriters
- Allow underwriters to set their availability
- Let brokers schedule time with underwriters
- Provide secure virtual meeting hubs

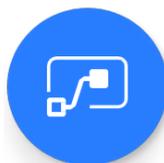
This is the time for rapid implementation, with the tools deployed at pace over just a few days to reduce inefficiencies and loss.

The tools and technologies



Power Apps Portals

- build apps and self-service scheduling portals, fast
- create an established process to unify insurance users
- set underwriter availability with URS integration
- allows brokers to book or update underwriter timeslots
- log deal information, set agendas and update remotely
- connect to wider workflows



Power Automate

- connect disparate stages of the Portal user journey
- connect disparate users, departments and organisations
- unify operations & automates business process flows
- send URS notifications to daily calendar
- posts agenda to Teams meeting spaces
- limitless enhancement opportunities as users needs grow



Teams

- a secure virtual collaboration hub to connect users
- voice, video-calling or chat communications
- meeting recording capabilities
- white board and screen-sharing capabilities
- real time document collaboration
- tools help ensure user privacy while working remotely

Secure data infrastructures and resilient, unified operations has never been more important as we navigate the unfolding crisis.